

Name: _____ Date: _____

Northampton Community College
CISC271 – CCNA 3 & 4 – WANs and Security
Chapter 8 - Study Guide

1. What is a logical network diagram?
2. What is the first step in troubleshooting a network problem?
3. Identify some Physical Layer problems.
4. Identify some Data Link Layer problems.
5. What is meant by a network baseline?
6. Compare and contrast the OSI model and the TCP/IP model.
7. Identify some tools that can be used to analyze problems in a network.
8. Which layer does CDP operate at? What information does the **show cdp neighbors** command display?